

May 4, 2020

RE: COVID-19 Update #9

Temporarily suspending acceptance of new families

Ronald McDonald House Charities (RMHC) is committed to providing clean and healthy family-centered spaces for families to rest, recharge and connect with one another around the world. The health and well-being of our guest families, staff and the communities in which we serve is, and always will be, our first priority.

Therefore, in order to prevent exposure and the spread of COVID-19 (Coronavirus), we are **temporarily suspending acceptance of new families** into Ronald McDonald House programs as of March 20, 2020. We remain focused on our core mission of providing overnight accommodations, meals and support for the families currently staying at our Houses. In addition, we are working with hospital partners to temporarily re-purpose RMHC in-hospital program spaces to provide places of respite for healthcare professionals who are tirelessly working the frontlines of this pandemic.

We will continue to monitor the evolving COVID-19 situation and follow the guidance and recommendations of the <u>Centers for Disease Control and Prevention</u> (CDC), the <u>World Health Organization</u> (WHO), local governments, local hospital partners and Health Ministries.

This notice is extended with a further update to be issued by June 8, 2020.

Thank you.



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