



**Ronald McDonald  
House Charities®**  
Newfoundland & Labrador

**March 27, 2020**

## **RE: COVID-19 Update #5 – In house Operations**

### **Update to notice issued March 17, 2020**

Due to the ever-changing COVID-19 environment and our commitment to the health of our families, staff, volunteers, and supporters, our responsibility also extends to supporting public health efforts to slow the spread of COVID-19 through the practice of social-distancing and continuing our practices of standard precautions.

As per notice issued March 17, 2020, Ronald McDonald House Charities Newfoundland and Labrador will be continuing to:

**Suspend** all activities organized by outside organizations within Ronald McDonald House, including Home for Dinner Program and Just Like Nan's Baked Goods Program and other activities, such as pet therapy, arts & crafts, and game nights. Given this announcement, current families are asked to consider their current supply of necessities on hand. While RMHC will make every effort to source donations from the public, families should prepare for no further program opportunities during this period.

We are inviting the public to donate cash, grocery store gift cards and/or non-perishable food items in lieu of visiting Ronald McDonald House.

- Make a donation of any amount to RMHC NL. The average cost of a Home for Dinner Program is \$300. Visit [www.RMHCNL.ca/donate](http://www.RMHCNL.ca/donate)
- Make a donation of gift cards. These can be dropped off at Ronald McDonald House or mailed to RMHC NL P.O. Box 28091 St. John's, NL A1B 4J8

- Make arrangements for food delivery from a licenced restaurant. Contact [info@rmhcnl.ca](mailto:info@rmhcnl.ca) for details

**Suspend** all volunteer engagement and programming within Ronald McDonald House.

**Suspend** all tours of Ronald McDonald House to outside groups.

**Not permit** any visitors

**Arrange** for donated items and/or deliveries to be dropped off outside of Ronald McDonald House where a staff member may retrieve them.

**Conduct** board, committee and other meetings involving individuals other than our core team to use technologies that enable conference calling or virtual meetings.

**Post** information about safety, hygiene and standard precautions within Ronald McDonald House for children and their families and staff.

**Assess and review** our current staffing model to ensure Ronald McDonald House continues to provide services to sick children and the families.

These items will continue until **April 30, 2020** with a further update to be issued **April 27, 2020**. Any questions, please let us know.

Thank you.



**Christine Morgan**

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