



## **Full Time Overnight Family Services Associate**

Ronald McDonald House Charities® Newfoundland and Labrador

Ronald McDonald House Charities® Newfoundland and Labrador is located at 150 Clinch Crescent in St. John's near the Janeway Children's Hospital. Ronald McDonald House offers programs and accommodations to sick or injured children and their families who must travel to St. John's for medical reasons. Operated by a small staff and supported by dedicated volunteers, we now seek the services of a **Full Time Overnight Family Services Associate** that would be scheduled **overnights 9pm – 9am**. This position is unique - a career with real meaning and sense of purpose. This position plays a key part in delivering the programs and services to families at Ronald McDonald House.

Reporting to the Family and Volunteer Services Manager, the Overnight Family Services Associates' key responsibilities include:

- Smooth operation of the House
- Greeting guests when they arrive
- Handling the admission process
- Providing assistance and information to guests
- Controlling access to the House
- Administrative duties such as report preparation
- Providing direction for volunteers in the House as needed
- Entering data in computerized reservation system
- Be able to lift a minimum of 25 pounds. Be able to complete housekeeping physical requirements, such as mopping, laundry, general cleaning
- Other tasks as needed

**Qualifications:** These positions are unique - a career with real meaning and sense of purpose, which offers the satisfaction of 'making a difference' in the community. The ideal candidate will have experience in the not-for-profit sector, residential care, and/or hospitality industry. Minimum requirements include:

- Graduation from High School
- Effective organizational and communication skills
- Ability to work independently and as part of a team
- Empathy with an ability to work with families in times of stress or crisis
- Proven reliability

Preferred Assets:

- Two years experience in similar position
- Post-secondary training or work experience in office administration or hospitality industry

**Compensation:** We offer training and a competitive salary package. Send resume along with three references in confidence to [careers@rmhcnl.ca](mailto:careers@rmhcnl.ca). Applications accepted until **3:00 pm on December 31, 2019**. We thank all applicants for their interest. Only those persons to be interviewed will be contacted.

Additional information on website [www.RMHCNL.ca](http://www.RMHCNL.ca)